## **SCHEDULE 9**

## **ELECTRONIC FUNDS TRANSFER INSTRUCTIONS**

### MASTER SERVICES AGREEMENT

REGARDING

#### DIVISION OF FAMILY RESOURCES MODERNIZATION PROJECT

By and Between

THE STATE OF INDIANA,

ACTING ON BEHALF OF

THE FAMILY AND SOCIAL SERVICES ADMINISTRATION,

And

INTERNATIONAL BUSINESS MACHINES CORPORATION

# SCHEDULE 9 ELECTRONIC FUNDS TRANSFER INSTRUCTIONS

International Business Machines Corporation ("IBM") authorizes State of Indiana to initiate credit entries, electronically or by any other commercially accepted method, and if necessary, to initiate adjusting entries to correct credits processed in error to our bank account set forth below. All adjusting entries must be processed in accordance with the National Automated Clearing House Association ("NACHA").

This authorization shall remain in full force and effect until IBM has furnished the State, as our Customer, with written notification of any change or cancellation.

| IBM Bank Information     | Contact Information |
|--------------------------|---------------------|
| Bank Name:               | IBM Contact Name:   |
| PNC Bank                 | Diane Taylor        |
| Bank Address:            | IBM Contact Phone:  |
| 500 1st Avenue           | 919-517-0420        |
| Pittsburgh, PA 15219     | Email:              |
| Bank Account Number:     | necrsc@us.ibm.com   |
| 1017305737 — fulfillment | Bank Phone Number:  |
| Bank Account Name:       | 800-762-4224        |
| IBM Corp/Checking        |                     |
| Bank ABA Routing Number: |                     |
| 043000096                |                     |
| Tax ID Number:           |                     |
| 13-0871985               |                     |

| Add D4  | Change Deposit  | Ston Dovert   | Name of Vandau(Claim and the amount this Day  |  |
|---|---|---|---|--|
| _xx_Add Deposit   | Change Deposit  | Stop Deposit  | Name of Vendor/Claimant who prepared this Request   |  |
| State Form 47551 (R3 / 12-  | -05)Approved by State Board of Accounts,                    |   | Name:Diane Taylor   |  |
| 2005  | out bout of recounts,                                       |   | Daytime Number: (919) 517-0420 / email: necrsc@us.ibm.com   |  |
| STA   | ATE OF INDIANA A  | AUTOMATED DIRI  | ECT DEPOSIT AUTHORIZATION AGREEMENT   |  |
| Instructions:   |   |   |   |  |
| The finance Vendor/ela  |   | on 2 and return to the vendor/claim<br>th Auditor of State, 200 West Was                    | •   |  |
| <b>SECTION 1:</b>   | REQUEST AND AU  | THORIZATION   |   |  |
| IBM Corporation   |   | <u>Tax ID 13</u>  | Tax ID 13-0871985   |  |
| Vendor / Claimant a   | as shown on the account                                     | Fede  | ral I.D. Number / Social Security Number  |  |
| New Orchard Road  | ew Orchard Road Armonk, NY 10504                            |   |   |  |
| error to a bank acc<br>writing at least fift<br>State of Indiana Au | ount per NACHA regulation<br>een (15) days prior to the eff | s. The Vendor/Claimant may<br>ective date of revocation. An<br>horization Agreement. Failur | laimant will accept reversals from the State for any credit entries made in revoke this request and authorization by notifying the Auditor of State in sy change to the account or to a new financial institution will require a new re to timely notify the Auditor of an account change will delay payment. |  |
| Type of Account   | : _xx_Checking (I   | Demand) Savings   |   |  |
| Financial Institut  |   |   | Checking 1017305737 – fulfillment   |  |
|   | ,2006   |   | Peggy Anthony   |  |
| Date  | ,2006   | Signat  | ure of Vendor / Claimant  |  |
| ~~~~  |   |   |   |  |
|   | FINANCIAL INSTIT  |   |   |  |
| Name of Financ  | ial Institution: PNC Bank                                   | <b>Phone:</b> (800)   | 762-4224  |  |
| The financial instit Address:                                       | tution identified below agree                               | s to accept automated deposi  | ts under the terms set forth herein.  |  |
| 500 1st Avenue  | V NO D N  | (6)   | Pittsburgh, PA 15219-3128   |  |
| (Adminer and Street   | t, and/or P.O. Box No.)                                     | (City,  | State, and Zip code (00000-0000)  |  |
| Date  | , 2006  |   | Donna Haber *see attached ref_"pnc_document.pdf" Financial Institution's Authorized Signature   |  |
| 043000096_<br>ABA Transit-Routin                                    | ng Number   |   | Assistant Vice President Title  |  |